



## **QUALITY MANAGEMENT POLICY**

The increasing complexity, need for compliance with statutory legislation, and ever increasing cost of construction and execution, NASAI INFRA PROJECT'S emphasizes the importance of an effective Quality Management System.

In this environment it is essential that consultation, execution and services provided by the Company are designed to conform to the policies, norms of our customers and clients as well, or any specification of our esteemed TPIS, meeting their needs and expectations the first time, every time.

Achieving these objectives forms part of the overall goals and targets of the Company. The Company's total commitment to Quality shall be shown by continual improvement, which shall include aiming for best practice and highest levels of efficiency along with continually improving Customer services and reducing Customer complaints.

It is the policy of NASAI that only the highest quality services, that meet all specifications, requirements, are provided to NASAI's Customers. NASAI 's top Management mandates that Quality Management is fully responsible to implement and manage a comprehensive Quality Management System to assure compliance with the company's Quality Policy.



The mandate includes the development of best practices for all projects and services and shall include provisions to assure continual improvement of company's consultation and services. This mandate is absolute and comes with full authority to get the job done.

NASAI's goal is "TOTAL CUSTOMER SATISFACTION." Quality Assurance document will contain procedures to be applied across all the functional areas. The document will be controlled by the Central Quality Assurance team and all functions of the Company will be audited by Managing Director of NASAI on a periodic and systematic basis to ensure that the Company Quality management Policy and General Procedures are being strictly adhered and implemented.

FOR NASAI INFRA PROJECTS  
*[Handwritten Signature]*  
Proprietor

MANAGING DIRECTOR  
NASAI INFRA PROJECTS